

## QUALITY MANAGEMENT SYSTEM

### **Introduction**

Gianneschi Pumps and Blowers S.r.l. (hereinafter Gianneschi Srl) is located in Capezzano Pianore (LU) and has specialized for over 50 years in the design and manufacture of electric pumps, blowers, and a wide variety of components for the marine sector. The attention paid to the needs and expectations of customers and all stakeholders—combined with rigorous research in designing both standard and customized solutions suitable for the critical environment of a marine vessel—has allowed Gianneschi Srl to earn the trust of its reference market. The company pursues its strategic objectives through **product innovation and a customer-oriented approach**. Adherence to corporate values is the common thread that permeates the company's commitment to a policy of continuous performance improvement. With this in mind, and consistent with Gianneschi's desire to strengthen and expand its leadership in the industry, the Company has long implemented a **certified quality management system** based on \*\*ISO 9001:2015\*\* standards. The policy adopted by Management focuses on the continuous improvement of business processes. This is aimed at: **reducing risks** associated with non-compliance regarding the needs and requirements of stakeholders, **minimizing negative impacts** of its activities, wherever technically possible and economically sustainable and **increasing competitiveness** while remaining committed to environmental protection and the safety of all employees and collaborators.

### **Description of the Quality Policy**

Gianneschi Srl aims to be a tangibly responsible and reliable Company for its Customers, its Staff, and its Suppliers, all of whom are considered integrated Partners. We are a Company that "does what it says and says what it does," carrying out its mission in full compliance with its values and processes.

With over 50 years of experience, Gianneschi Srl. has learned that the closer the contact with our customers, the better we understand their needs, allowing us to provide a level of collaboration that ensures complete satisfaction.

The Company pursues, without compromising its core values, the treatment of Employees, Collaborators, and all Stakeholders inspired by **maximum dignity, fairness and respect for all forms of diversity**.

Our ability to look ahead and innovate over the years—while respecting the environment and the safety of our workers—has ensured that Gianneschi Srl is always ready for change. The company has introduced, and will continue to introduce, new products to the market by focusing on the **development of its resources' skills**—prioritizing people above all—and on the continuous innovation of business processes.

Gianneschi's commitment to innovation is strictly linked to the launch of training and information programs for Customers, Employees, and Collaborators. These programs are designed to promote a more **conscious and responsible use** of our products.

*Ultimately, the processes defined by our Quality Management System are the primary tools used to achieve Gianneschi's objectives, driven by continuous improvement and Customer satisfaction, all while upholding our **corporate values**.*

PARTNERSHIP	TRANSPARENCY AND RELIABILITY	AWARENESS AND RESPONSIBILITY
<p>We collaborate respectfully with all stakeholders.</p> <p>We strive to involve our customers in selecting the most effective solutions.</p> <p>We believe that diversity drives innovation and growth.</p>	<p>We follow through on our promises and agreed decisions.</p> <p>We communicate openly and honestly.</p> <p>We encourage the exchange of ideas.</p>	<p>We take responsibility for our words and our actions. We are fully aware of how our decisions and products influence the achievement of the highest quality standards for the vessels built by our customers</p>
STABILITY	PEOPLE-CENTRICITY	PRIDE
<p>We guarantee a solid financial foundation and a high level of customer service.</p> <p>We make the best use of time and resources for the benefit of the Company and its stakeholders.</p>	<p>We seek opportunities for personal development.</p> <p>We pay close attention to people and take action to protect their well-being and safety.</p>	<p>We prioritize focusing our efforts on what matters most for creating value for the customer.</p> <p>We are proud to provide value and quality.</p> 

*This document, containing the Quality Policy, is communicated and disseminated at all levels of the organization to ensure that all interested parties are aware of it in a conscious and informed manner.*

Capezzano Pianore, 23rd January 2024

*The Management*  
*Alessandro e Cristiano Gianneschi*

